

UnionPay in Consumer Finance

March 2023

Table of Contents

INTRODUCTION

Scope

STRATEGIC EVALUATION

Key company facts

UnionPay's organisational structure is divided into domestic and global businesses

Three key phases of UnionPay's development

Key corporate activities (Q4 2020 - Q3 2021)

Key corporate activities (Q4 2021 - Q4 2022)

SWOT: Summary

Key opportunities and challenges

COMPETITIVE POSITIONING

UnionPay growth aligned with China and global market trends over 2016-2021

UnionPay maintained global leadership in card payment since 2014

UnionPay's card portfolio focus on credit and debit cards closer to that of Visa

MARKET ASSESSMENT

UnionPay outperformed the global market over 2016-2021

Strengthening leading position in personal cards, while expanding in commercial segments

GEOGRAPHICAL AND CATEGORY OPPORTUNITIES

BNPL posted strongest growth in "other" personal lending

Three types of partnership to accelerate expansion into BNPL

Partner with Chinese appliances and electronics firms to negotiate deals with local retailers

Support Chinese companies, SMEs expanding overseas and foreign firms coming to China

BRAND STRATEGY

Significant investment required to build UnionPay's brand awareness

Presence to be strengthened in social media to engage with millennials, Gen Z and Gen Alpha

Partnerships with key lounge networks

RECOMMENDATIONS

Recommendations

APPENDIX

UnionPay's financial partners in East Asia and Southeast Asia

UnionPay's financial partners in Australasia, South Asia, Central Asia and Africa

UnionPay's financial partners in the Americas

UnionPay's financial partners in Western and Eastern Europe

UnionPay sponsored soccer event and basketball association

Shanghai Marathon 2022 sponsor: advertisement showcasing doctors running to save patients

About Euromonitor International

Euromonitor International is an independent market intelligence provider. Data, insight and analysis stem from in-the-field research spanning 210 national markets.

Content ranges from the in-depth and country-specific, to key strategic themes with a global range and significance. Products cover a comprehensive range of insights and market data, but can be broadly categorised as:

• Strategy Briefings: Global or regional in scope, and focussing on the most important themes shaping consumer demand, the key markets, competitive environment and future outlook across a range of industries.

- Company Profiles: Analysis dedicated to the world's most significant companies, with detailed insight into their activities, focus of operations, their competitors, their geographic presence and performance.
- Country Reports: For an in-depth understanding of specific countries, whether by industry, economic metrics or consumer trends and lifestyles. These reports cover current trends, consumer demand, market potential and future prospects, with country-specific local insight and comprehensive data, unavailable elsewhere.

For more information on this report, further enquiries can be directed via this link www.euromonitor.com/unionpay-in-consumer-finance/report.