

Retail in Indonesia

March 2024

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Convenience Retailers in Indonesia

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2023 DEVELOPMENTS

Increasing urbanisation, convenience, and wide selection of products contribute to growth Halal certification for convenience stores benefits retailers and gains consumers' trust Alfamart usurps Indomaret to become leading player

PROSPECTS AND OPPORTUNITIES

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KEY DATA FINDINGS

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PROSPECTS AND OPPORTUNITIES

Small local grocers a beneficiary of support from the government and digital platforms Bukalapak continues to expand its warung digitalisation reach through its Mitra Bukalapak programme Warung Madura - a niche within small local grocers that can be as competitive as convenience stores

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KEY DATA FINDINGS

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PROSPECTS AND OPPORTUNITIES

E-commerce is expected to see healthy growth over forecast period due to initiatives, investments and sticky consumer habits Tokopedia tapping into the financial/banking segment by launching Tokopedia Visa Credit Card Characteristics of TikTok Shop and TikTok Live work like a charm in driving e-commerce sales

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