

# General Merchandise Stores in New Zealand

March 2024

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### General Merchandise Stores in New Zealand - Category analysis

#### **KEY DATA FINDINGS**

#### 2023 DEVELOPMENTS

Pandemic hangover and cost-of-living pressures soften growth

Variety stores remains a small category

Department stores traffic sees relatively slow return to normality

#### PROSPECTS AND OPPORTUNITIES

Slow economy to adversely impact discretionary spending levels

Increased consumer price-sensitivity to create competition from pure play online retailers

Move towards specialisation presents challenges for general merchandise stores

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Retail in 2023: The big picture

Retail crime a major talking point in the run-up to the 2023 general election

Retail e-commerce slows as expected

What next for retail?

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Informal retail

Opening hours for physical retail

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