

General Merchandise Stores in Vietnam

February 2024

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General Merchandise Stores in Vietnam - Category analysis

KEY DATA FINDINGS

2023 DEVELOPMENTS

Channel benefits from rising numbers of inbound tourists in 2023, with variety stores appealing to the young through Korean and Japanese trends Japanese and Korean retailers continue to strengthen their presence while AEON maintains overall leadership

Parkson withdraws from local market

PROSPECTS AND OPPORTUNITIES

Department stores and variety stores face further growth

Chained variety stores to continue expansion

E-commerce threat will only intensify

CHANNEL DATA

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Retail in Vietnam - Industry Overview

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Retail in 2023: The big picture

Retail e-commerce reshapes Vietnam market

Convenience remains central to strategy while chained pharmacies strengthens presence 2023

What next for retail?

OPERATING ENVIRONMENT

Informal retail

Opening hours for physical retail

Summary 1 - Standard Opening Hours by Channel Type 2023

Seasonality

Vietnamese Lunar New Year (Tet)

Black Friday

Double Digit Sales Days

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