

Debit Cards in Morocco

Euromonitor International
December 2021

This sample report is for illustration purposes only.

Some content and data have been changed.

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DEBIT CARDS IN MOROCCO - CATEGORY ANALYSIS

| KEY DATA FINDINGS | | | |
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| 2021 DEVELOPMENTS | | | |
| Pandemic leads government to urge consumers to avoid cash | | | |
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| Economic shock of pandemic makes bank accounts and financial cards less affordable for many | | | |
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| Centre Monétique Interbancaire encourages retailers to install card payment terminals | | | |
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Passport 2DEBIT CARDS IN MOROCCO

Even as the pandemic threat fades, local consumers are unlikely to revert to cash

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Financial institutions target rural dwellers and the financially excluded

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Online shopping with debits cards will continue to gain ground

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CATEGORY DATA

Table 1 Debit Cards: Number of Cards in Circulation 2016-2021

'000 cards

2016 2017 2018 2019 2020 2021

Data removed from sample - Debit Cards

Source: Euromonitor International from official statistics, trade associations, trade press, company research,

trade interviews, trade sources

Table 2 Debit Cards Transactions 2016-2021

> 2016 2017 2018 2019 2020 2021

Number of transactions (mn)

Transaction value (MAD mn)

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Source: Euromonitor International from official statistics, trade associations, trade press, company research,

trade interviews, trade sources

Table 3 Debit Cards in Circulation: % Growth 2016-2021

% cards growth

2020/21 2016-21 CAGR 2016/21 Total

- Debit Cards Data removed from sample

Source: Euromonitor International from official statistics, trade associations, trade press, company research, trade interviews, trade sources

Table 4 Debit Cards Transactions: % Growth 2016-2021

% growth

2020/21 2016-21 CAGR 2016/21 Total

Number of transactions
Transaction value

Data removed from sample

Source: Euromonitor International from official statistics, trade associations, trade press, company research,

trade interviews, trade sources

Table 5 Debit Cards: Number of Cards by Issuer 2016-2020

'000 cards

Company 2016 2017 2018 2019 2020

Data removed from sample

Source: Euromonitor International from official statistics, trade associations, trade press, company research,

trade interviews, trade sources

Table 6 Debit Cards: Number of Cards by Operator 2016-2020

'000 cards

Company 2016 2017 2018 2019 2020

Data removed from sample

Source: Euromonitor International from official statistics, trade associations, trade press, company research,

trade interviews, trade sources

Table 7 Debit Cards Payment Transaction Value by Issuer 2016-2020

MAD million

Company 2016 2017 2018 2019 2020

Data removed from sample

Source: Euromonitor International from official statistics, trade associations, trade press, company research,

trade interviews, trade sources

Table 8 Debit Cards Payment Transaction Value by Operator 2016-2020

MAD million

Company 2016 2017 2018 2019 2020

Data removed from sample

Source: Euromonitor International from official statistics, trade associations, trade press, company research,

trade interviews, trade sources

Table 9 Forecast Debit Cards: Number of Cards in Circulation 2021-2026

'000 cards

2021 2022 2023 2024 2025 2026

- Debit Cards Data removed from sample

Source: Euromonitor International from trade associations, trade press, company research, trade interviews,

trade sources

Table 10 Forecast Debit Cards Transactions 2021-2026

2021 2022 2023 2024 2025 2026

Number of transactions

(mn) Data removed from sample

Transaction value (MAD mn)

Data removed from sample

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Source: Euromonitor International from trade associations, trade press, company research, trade interviews,

rade sources

Table 11 Forecast Debit Cards in Circulation: % Growth 2021-2026

% cards growth

2021/2022 2021-26 CAGR 2021/26 Total

Data removed from sample

- Debit Cards

Euromonitor International from trade associations, trade press, company research, trade interviews,

trade sources

Table 12 Forecast Debit Cards Transactions: % Growth 2021-2026

% growth

2021/22 2021-26 CAGR 2021/26 Total

Number of transactions Transaction value Data removed from sample

Source: Euromonitor International from trade associations, trade press, company research, trade interviews,

trade sources

Passport 6 DEBIT CARDS IN MOROCCO

FINANCIAL CARDS AND PAYMENTS **IN MOROCCO - INDUSTRY**

OVERVIEW

EXECUTIVE SUMMARY COVID-19 impact on consumer payments Content removed from sample **COVID-19 COUNTRY IMPACT** Vaccination programme helps to boost consumer confidence **Content removed from sample**

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| The pandemic has accelerated the pace of innovation in financial cards |
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| |
| The shift to digital banking accelerates |
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What next for consumer payments?

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MARKET INDICATORS

Table 13 Number of POS Terminals: Units 2016-2021

'000 Units

2016 2017 2018 2019 2020 2021

No of POS Terminals

Data removed from sample

Source: Euromonitor International from official statistics, trade associations, trade press, company research,

trade interviews, trade sources

Table 14 Number of ATMs: Units 2016-2021

'000 Units

2016 2017 2018 2019 2020 2021

No of ATMs Data removed from sample

Source: Euromonitor International from official statistics, trade associations, trade press, company research,

trade interviews, trade sources

Table 15 Value Lost to Fraud 2016-2021

MAD million

2016 2017 2018 2019 2020 2021

Value Lost to Fraud

Data removed from sample

Source: Euromonitor International from official statistics, trade associations, trade press, company research,

trade interviews, trade sources

Table 16 Card Expenditure by Location 2021

% value analysis

Card holder Card holder

present not present

Charge Card Transactions
Credit Card Transactions
Debit Card Transactions
Open Loop Pre-Paid Card Transactions

Data removed from sample

Total

Source: Euromonitor International from official statistics, trade associations, trade press, company research, trade interviews, trade sources

Table 17 Financial Cards in Circulation by Type: % Number of Cards 2016-2021

% number of cards

2016 2017 2018 2019 2020 2021

Contact Smart Cards Contactless Smart Cards Non-Smart Cards Total

Data removed from sample

Source: Euromonitor International from official statistics, trade associations, trade press, company research,

trade interviews, trade sources

Table 18 Domestic versus Foreign Spend 2021

% value analysis

Domestic Foreign Total

- --- Charge Card Transactions
- --- Credit Card Transactions
- --- Debit Card Transactions
- ---- Open Loop Pre-Paid Card Transactions

Data removed from sample

Source: Euromonitor International from official statistics, trade associations, trade press, company research, trade interviews, trade sources

MARKET DATA

Table 19 Financial Cards by Category: Number of Cards in Circulation 2016-2021 '000 cards 2016 2017 2018 2020 2021 2019 - ATM Cards - Charge Cards - Credit Cards Data removed from sample - Debit Cards - Pre-Paid Cards - Store Cards

Circulation

Source: Euromonitor International from official statistics, trade associations, trade press, company research, trade interviews, trade sources

Table 20 Financial Cards by Category: Number of Accounts 2016-2021

'000 accounts

2016 2017 2018 2019 2020 2021

- Charge Cards
- Credit Cards
- Debit Cards
- Debit Cards
Financial Cards in
Circulation
- Store Cards

Source: Euromonitor International from official statistics, trade associations, trade press, company research, trade interviews, trade sources

Table 21 Financial Cards Transactions by Category: Value 2016-2021

MAD million 2016 2017 2018 2019 2020 2021 -- ATM Transactions -- Card Payment Transactions --- Charge Card Transactions Data removed from sample --- Credit Card **Transactions** --- Debit Card **Transactions** --- Pre-Paid Card **Transactions** --- Store Card **Transactions** - Total Card Transactions

Source: Euromonitor International from official statistics, trade associations, trade press, company research, trade interviews, trade sources

Table 22 Financial Cards by Category: Number of Transactions 2016-2021

million transactions

Financial Cards in

2016 2017 2018 2019 2020 2021 -- ATM Transactions -- Card Payment Transactions --- Charge Card Data removed from sample **Transactions** --- Credit Card **Transactions** --- Debit Card **Transactions** --- Pre-Paid Card **Transactions** --- Store Card **Transactions** - Total Card Transactions

Source: Euromonitor International from official statistics, trade associations, trade press, company research, trade interviews, trade sources

Table 23 Consumer Payments by Category: Value 2016-2021

MAD million 2016 2017 2018 2019 2020 2021 -- Card Payment Transactions (Excl Commercial) -- Electronic Direct/ **ACH Transactions** Data removed from sample -- Paper Payment Transactions --- Cash Transactions --- Other Paper Transactions - Consumer Payment **Transactions**

Source: Euromonitor International from official statistics, trade associations, trade press, company research, trade interviews, trade sources

Table 24 Consumer Payments by Category: Number of Transactions 2016-2021

million transactions 2016 2017 2018 2019 2020 2021 -- Card Payment Transactions (Excl Commercial) -- Electronic Direct/ **ACH Transactions** Data removed from sample -- Paper Payment **Transactions** --- Cash Transactions --- Other Paper **Transactions** - Consumer Payment **Transactions**

Source: Euromonitor International from official statistics, trade associations, trade press, company research, trade interviews, trade sources

Table 25 M-Commerce by Category: Value 2016-2021

MAD million

2016 2017 2018 2019 2020 2021

Data removed from sample

- Mobile M-Commerce
- -- Mobile M-Commerce Proximity
- -- Mobile M-Commerce Remote
- Tablet M-Commerce

M-Commerce

Source: Euromonitor International from official statistics, trade associations, trade press, company research, trade interviews, trade sources

Table 26 M-Commerce by Category: % Value Growth 2016-2021

% current value growth

2020/21 2016-21 CAGR 2016/21 Total

- Mobile M-Commerce
- -- Mobile M-Commerce Proximity
- -- Mobile M-Commerce Remote
- Tablet M-Commerce

M-Commerce

Data removed from sample

Source: Euromonitor International from official statistics, trade associations, trade press, company research, trade interviews, trade sources

Table 27 Financial Cards: Number of Cards by Issuer 2016-2020

'000 cards

Company 2016 2017 2018 2019 2020

Data removed from sample

Source: Euromonitor International from official statistics, trade associations, trade press, company research, trade interviews, trade sources

Table 28 Financial Cards: Number of Cards by Operator 2016-2020

'000 cards

Company 2016 2017 2018 2019 2020

Data removed from sample

Source: Euromonitor International from official statistics, trade associations, trade press, company research, trade interviews, trade sources

Table 29 Financial Cards: Card Payment Transactions Value by Operator 2016-2020

MAD million Company 2016 2017 2018 2019 2020

Data removed from sample

Source: Euromonitor International from official statistics, trade associations, trade press, company research, trade interviews, trade sources

Table 30 Financial Cards: Card Payment Transactions Value by Issuer 2016-2020

MAD million
Company 2016 2017 2018 2019 2020

Data removed from sample

Source: Euromonitor International from official statistics, trade associations, trade press, company research, trade interviews, trade sources

Table 31 Forecast Financial Cards by Category: Number of Cards in Circulation 2021-2026

'000 cards

2021 2022 2023 2024 2025 2026

Data removed from sample

- ATM Cards
- Charge Cards
- Credit Cards
- Debit Cards
- Pre-Paid Cards
- Store Cards

Financial Cards in Circulation

Source: Euromonitor International from trade associations, trade press, company research, trade interviews, trade sources

Table 32 Forecast Financial Cards by Category: Number of Accounts 2021-2026

'000 accounts

2021 2022 2023 2024 2025 2026

Data removed from sample

- Charge Cards
- Credit Cards
- Debit Cards Financial Cards in Circulation

- Store Cards

Source: Euromonitor International from trade associations, trade press, company research, trade interviews, trade sources

Table 33 Forecast Financial Cards Transactions by Category: Value 2021-2026

MAD million

2021 2022 2023 2024 2025 2026

- -- ATM Transactions
- -- Card Payment Transactions
- --- Charge Card Transactions
- --- Credit Card Transactions
- --- Debit Card
- Transactions
 --- Pre-Paid Card
 Transactions
- --- Store Card Transactions

- Total Card Transactions

Data removed from sample

Source: Euromonitor International from trade associations, trade press, company research, trade interviews, trade sources

Table 34 Forecast Financial Cards by Category: Number of Transactions 2021-2026

million transactions 2021 2022 2023 2024 2025 2026 -- ATM Transactions -- Card Payment **Transactions** --- Charge Card Transactions --- Credit Card Data removed from sample **Transactions** --- Debit Card Transactions --- Pre-Paid Card Transactions --- Store Card **Transactions** - Total Card Transactions

Source: Euromonitor International from trade associations, trade press, company research, trade interviews, trade sources

Table 35 Forecast Consumer Payments by Category: Value 2021-2026

MAD million 2022 2025 2026 2021 2023 2024 -- Card Payment Transactions (Excl Commercial) -- Electronic Direct/ **ACH Transactions** Data removed from sample -- Paper Payment **Transactions** --- Cash Transactions --- Other Paper **Transactions** - Consumer Payment **Transactions**

Source: Euromonitor International from trade associations, trade press, company research, trade interviews,

Table 36 Forecast Consumer Payments by Category: Number of Transactions 2021-2026

million transactions

2021 2022 2023 2024 2025 2026

-- Card Payment
Transactions (Excl
Commercial)
-- Electronic Direct/

Passport 16 DEBIT CARDS IN MOROCCO

- **ACH Transactions**
- -- Paper Payment Transactions
- --- Cash Transactions
- --- Other Paper Transactions
- Consumer Payment Transactions

Data removed from sample

Source: Euromonitor International from trade associations, trade press, company research, trade interviews, trade sources

Table 37 Forecast M-Commerce by Category: Value 2021-2026

MAD million

2021 2022 2023 2024 2025 2026

Data removed from sample

- Mobile M-Commerce
- -- Mobile M-Commerce Proximity
- -- Mobile M-Commerce Remote
- Tablet M-Commerce M-Commerce

Euromonitor International from official statistics, trade associations, trade press, company research, Source: trade interviews, trade sources

Table 38 Forecast M-Commerce by Category: % Value Growth 2021-2026

% constant value growth

2021/2022 2021-26 CAGR 2021/26 Total

Data removed from sample

- Mobile M-Commerce
- -- Mobile M-Commerce Proximity
- -- Mobile M-Commerce Remote
- Tablet M-Commerce

M-Commerce

Source: Euromonitor International from official statistics, trade associations, trade press, company research, trade interviews, trade sources

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SOURCES

Sources used during the research included the following:

| Summary 1 | Research Sources |
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Source: Euromonitor International