

Appliances and Electronics Specialists in Malaysia

February 2024

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Appliances and Electronics Specialists in Malaysia - Category analysis

KEY DATA FINDINGS

2023 DEVELOPMENTS

Weakening consumer sentiment undermines overall growth

Inflation pushes up prices while heatwave boosts sales in air conditioners

Rahmah campaigns extend to appliances, and leading player SenHeng plans for future expansion

PROSPECTS AND OPPORTUNITIES

SAVE programme will continue to encourage energy efficient purchases while BNPL services rise

Smart and sustainable home living as an avenue for growth

LG sees potential in Malaysia and is set to open more local stores

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Growth slows as revenge spending subsides

New entrants intensify the competition

What next for retail?

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Informal retail

Opening hours for physical retail

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Seasonality

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Christmas and year-end festive season

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