

# Pre-Paid Cards in Brazil

November 2023

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### **KEY DATA FINDINGS**

### 2023 DEVELOPMENTS

Prevalence of revolving credit preference among Brazilians impedes growth

A target audience comprising affluent consumers

Banco Bradesco remains dominant issuer in a competitive landscape appealing to the wealthy

### PROSPECTS AND OPPORTUNITIES

Corporate clients to play a pivotal role in driving growth

Customised services as a strategy to differentiate charge cards within the financial card landscape

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### 2023 DEVELOPMENTS

Credit card expenditure on the rise in Brazil

Proximity gains room and helps drive credit card value

Rising fraud concerns among Brazilian credit cardholders due to phishing and street crime

### PROSPECTS AND OPPORTUNITIES

Credit card players and legislators debate the end of interest-free instalment payments

The various stakeholders of the "end of the interest-free instalments" debate

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Use of debit cards noticeably slows in 2023

Contactless payments are firmly established for the long term

Commercial debit cards still struggle for greater penetration in Brazil

### PROSPECTS AND OPPORTUNITIES

Instant payments threaten debit cards share of consumer payments

Enhancing perceived value is crucial for debit cards to sustain their relevance

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### 2023 DEVELOPMENTS

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Promoting financial inclusion among the unbanked through pre-paid cards

Rising players cater for employee benefits' flexibility

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### Store Cards in Brazil - Category analysis

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# 2023 DEVELOPMENTS

Streamlined registration enhances adoption, yet raises concerns

Low default rates reinforce store card utility

Biometrics-enabled payments to enhance the customer experience with co-branded credit cards that gain share from store cards

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Data-driven adaptations to bolster portfolios

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Expanding financial offerings for deeper brand engagement

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Financial cards and payments in 2023: The big picture

Pix continues to gain share within consumer payments in Brazil

Rising fraud concerns among Brazilian credit cardholders, prompting proactive bank campaigns

Biometrics associated with convenience to help C&A co-branded digital credit cards gain traction despite high interest rates

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