

World Market for Retailing

March 2022

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About the report Key takeaways Global retailing shows strong rebound during 2021 Economic recovery and strategic shifts offer springboard for growth Channel shifts accelerated by the pandemic remain in motion Continued e-commerce development accelerates growth in non-store retailing channel Asia Pacific to remain the biggest region for retail sales China to surpass the US with highest retail sales globally in 2022 Market consolidation continues in Asia Pacific, while other regions see slow down Walmart retains global leadership, but e-commerce players break geographical barriers E-commerce platforms from Asia Pacific dominate top-performing company ranks Top trends shaping the retailing industry in 2022 1. Bracing for Supply Chain Recovery : In the midst of price inflation Supply chain constraints and increased shipping costs lead investments in fulfilment 2. Rethinking Role of the Store: From dark stores to experiential centres Finding balance between efficiency and engagement, new models to redefine ROIs in retail 3. Delivery in Minutes: Defining industry metrics on speed Accuracy and choice next areas for development of quick commerce fulfilment 4. Digital as the Default: Defining strategy across all stages of consumer journey Accelerating investments in device-enabled commerce on agenda for most retailers 5. Into the Metaverse Shop: Aspirations of an experiential retailer Zepeto, Roblox and Decentraland pave way for engagement and new forms of commerce Strategic priorities for retailers will significantly change over the forecast period Key takeaways Global channel spotlight: Grocery Retailers Global channel spotlight: Non-Grocery Specialists Global channel spotlight: Mixed Retailers Global channel spotlight: Non-Store Retailing Regional industry spotlight: Asia Pacific Regional industry spotlight: Australasia Regional industry spotlight: Western Europe Regional industry spotlight: Eastern Europe Regional industry spotlight: North America Regional industry spotlight: Latin America Regional industry spotlight: Middle East and Africa

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