

Small Local Grocers in Indonesia

March 2024

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Small Local Grocers in Indonesia - Category analysis

KEY DATA FINDINGS

2023 DEVELOPMENTS

Government support is the most prominent and effective aid for small local grocers Warung digitalisation to help small local grocers develop a more competitive edge Tangerang City launches Warung Qta, a digitalised format of warung

PROSPECTS AND OPPORTUNITIES

Small local grocers a beneficiary of support from the government and digital platforms

Bukalapak continues to expand its warung digitalisation reach through its Mitra Bukalapak programme

Warung Madura - a niche within small local grocers that can be as competitive as convenience stores

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Retail in Indonesia - Industry Overview

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Retail in 2023: The big picture

Retailer collaborations reap benefits and drive sales growth

Warung digitalisation an important element of digital transformation in local retail

What next for retail?

OPERATING ENVIRONMENT

Informal retail

Opening hours for physical retail

Summary 1 - Standard Opening Hours by Channel Type 2023

Seasonality

Eid al-Fitr/Lebaran

School holidays

Harbolnas (national online shopping day)

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