

# Retail E-Commerce in Indonesia

March 2024

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# Retail E-Commerce in Indonesia - Category analysis

#### KEY DATA FINDINGS

#### 2023 DEVELOPMENTS

Government support provides a significant push for industry growth

Fashion and beauty products key categories driving growth in retail e-commerce

Shopee launches Shopee Finest segment, spotlighting premium product ranges

## PROSPECTS AND OPPORTUNITIES

E-commerce is expected to see healthy growth over forecast period due to initiatives, investments and sticky consumer habits

Tokopedia tapping into the financial/banking segment by launching Tokopedia Visa Credit Card

Characteristics of TikTok Shop and TikTok Live work like a charm in driving e-commerce sales

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Retailer collaborations reap benefits and drive sales growth

Warung digitalisation an important element of digital transformation in local retail

What next for retail?

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Informal retail

Opening hours for physical retail

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Seasonality

Eid al-Fitr/Lebaran

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