



Full-Service Restaurants in Canada

February 2023

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KEY DATA FINDINGS

2022 DEVELOPMENTS

Decline in takeaway and home delivery as Canadians eat out again

Sales and transactions exceed pre-pandemic levels

Reduced menu sizes help lower costs and improve service

PROSPECTS AND OPPORTUNITIES

Automation, technology and innovation to solve the staffing issue in foodservice

Collaborating with local suppliers will prevent future supply chain issues and reduce costs

Online reservation and guest management increase customer convenience and the service experience

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